Green Zone Team Members will be at the heart of the community activities for COP26. Volunteers will welcome delegates and members of the public to participate directly with COP26 at the events surrounding the Glasgow Science Centre at Pacific Quay.

Volunteers will support the running of community activities for COP26 by:

• Providing a warm welcome to delegates and members of the public to the Green Zone
• Supporting attendees to register for events
• Be fully aware of venue layout and locations of facilities
• Welcoming guests and providing directional assistance in key locations so they are efficiently guided from the entrance to the relevant event area
• Supporting the flow of attendees through the event and exhibition spaces
• Maintaining the look and feel of event, meeting and hospitality spaces
• Providing assistance and information to delegates and members of the public on an ad hoc basis throughout their time at Venue
• Being an ambassador for COP26 and the Host City

What skills are we looking for?

• Friendly and outgoing manner
• Strong initiative and the ability to think on your feet
• Problem solving mentality
• Team orientated
• Knowledge of Glasgow
• Professional and diplomatic manner
• Clear written and oral communication skills
• Strong interpersonal skills
• Ability to work well under pressure
• A keen and demonstrable interest in climate change
• Strong attention to detail
• Language skills (desirable)
• Customer service experience (desirable)